

## Exhibit 300: Capital Asset Summary

### Part I: Summary Information And Justification (All Capital Assets)

#### Section A: Overview & Summary Information

**Date Investment First Submitted:** 2009-06-30  
**Date of Last Change to Activities:** 2012-08-01  
**Investment Auto Submission Date:** 2012-02-28  
**Date of Last Investment Detail Update:** 2012-02-28  
**Date of Last Exhibit 300A Update:** 2012-03-30  
**Date of Last Revision:** 2012-08-01

**Agency:** 005 - Department of Agriculture      **Bureau:** 84 - Food and Nutrition Service

**Investment Part Code:** 01

**Investment Category:** 00 - Agency Investments

**1. Name of this Investment:** Store Tracking and Redemption System (STARS)

**2. Unique Investment Identifier (Ull):** 005-000000027

#### Section B: Investment Detail

- 1. Provide a brief summary of the investment, including a brief description of the related benefit to the mission delivery and management support areas, and the primary beneficiary(ies) of the investment. Include an explanation of any dependencies between this investment and other investments.**

STARS is USDA FNS' primary automated support for the retailer management functions for the Supplemental Nutrition Assistance Program (SNAP). STARS supports FNS efforts to monitor stores authorized to participate in the Supplemental Nutrition Assistance Program (SNAP), and facilitates removal of authorization when stores are found to be in violation of program regulations. In doing this, the STARS investment supports the FNS strategic goal of Improved Stewardship of Federal Funds in its programs, which in turn, supports the USDA strategic goal #4, Ensure that All of America's Children Have Access to Safe, Nutritious, and Balanced Meals. There are no dependencies between STARS and any other investment.

- 2. How does this investment close in part or in whole any identified performance gap in support of the mission delivery and management support areas? Include an assessment of the program impact if this investment isn't fully funded.**

STARS supports the Supplemental Nutrition Assistance Program (SNAP) mission by tracking and monitoring three critical areas: 1) store authorizations and re-authorizations; 2) Supplemental Nutrition Assistance Program (SNAP) food coupon/electronic benefit redemption activities, including accounting support for the SNAP redemption account; and 3) regulatory violations by stores and associated administrative actions (including maintenance

of case histories) related to enforcement of related penalties. In doing this, the STARS investment supports the USDA strategic goal #4, Ensure that All of America's Children Have Access to Safe, Nutritious, and Balanced Meals. STARS is a mission-critical system for USDA FNS and if it is not fully funded, then it would affect the performance of the SNAP program.

**3. Provide a list of this investment's accomplishments in the prior year (PY), including projects or useful components/project segments completed, new functionality added, or operational efficiency achieved.**

1. Included an automated, risk-based workflow for SNAP retailer applications. This application tracking module replaces manual logs, offline letters, and other offline processes with a suite of tools to: (a) manage the application process, target resources to highest-risk applications (b) support standard operating procedures, with built-in business rules (c) capture significant application activity for display in the electronic record, previously available only in paper files. 2. Performed a major technology refresh upgrade to the infrastructure supporting STARS and other systems on the FAST Framework, to improve overall performance, achieve efficiencies and lower costs: (a) Operating System migrated from Windows 32-Bit to Linux 64-Bit. (b) Application Server Software migrated from Weblogic JDK 32 bit to 64-bit (c) Database Server updated from SQL Server 2005 to SQL Server 2008. (d) Reporting Server updated from SSRS 2005 to SSRS 2008.

**4. Provide a list of planned accomplishments for current year (CY) and budget year (BY).**

For 2012 we are planning for the following: (a) Complete the move of STARS and other systems using FAST Framework to NITC, an USDA Enterprise Data Center. (b) Significant STARS maintenance improvement projects are expected to be: (i) Improve integration between STARS and ALERT, leveraging data and functionality available in each system to enhance ability to identify and remove violating retailers more efficiently, while insuring with program policy and standard operating procedures (ii) Increased ability to receive store visit survey data, and other contract performance data, via web service from store visit contractor; populate data to STARS records in order to assign store types, correspond ALERT transaction data to store conditions, identify ineligible retailers, and enhance ability to take action to deny or remove them from program. (iii) Improve on-line secure services to retailers, including e-signature for online applications, ability to authenticate identity of online users in order to provide sensitive data (such as copy of the SNAP permit, verify redemptions, etc) to users permitted to receive such data, and accept updates to store data from authenticated users. (iv) Include additional electronic recordkeeping related to retailer management and how such records shall be integrated with STARS. (v) Improve existing dashboards for Retailer Management and Retailer Investigative staff to improve usability and mitigate need for maintaining offline logs or alerts. Build dashboards for additional user groups as needed (example: Administrative Review Officers). (vi) Improve application processing, reauthorization activity, and compliance case management functions through measures such as system alerts of pending actions, additional automated correspondence, enhanced reporting, and other measures to improve efficiency, integrity, and consistency with standard operating procedures.

5. **Provide the date of the Charter establishing the required Integrated Program Team (IPT) for this investment. An IPT must always include, but is not limited to: a qualified fully-dedicated IT program manager, a contract specialist, an information technology specialist, a security specialist and a business process owner before OMB will approve this program investment budget. IT Program Manager, Business Process Owner and Contract Specialist must be Government Employees.**

2011-07-13

## Section C: Summary of Funding (Budget Authority for Capital Assets)

1.

Table I.C.1 Summary of Funding

	PY-1 & Prior	PY 2011	CY 2012	BY 2013
Planning Costs:	\$0.0	\$0.0	\$0.0	\$0.0
DME (Excluding Planning) Costs:	\$24.2	\$0.0	\$0.0	\$0.0
DME (Including Planning) Govt. FTEs:	\$0.4	\$0.0	\$0.0	\$0.0
Sub-Total DME (Including Govt. FTE):	\$24.6	0	0	0
O & M Costs:	\$30.1	\$3.7	\$5.1	\$5.2
O & M Govt. FTEs:	\$3.2	\$0.3	\$0.4	\$0.4
Sub-Total O & M Costs (Including Govt. FTE):	\$33.3	\$4.0	\$5.5	\$5.6
Total Cost (Including Govt. FTE):	\$57.9	\$4.0	\$5.5	\$5.6
Total Govt. FTE costs:	\$3.6	\$0.3	\$0.4	\$0.4
# of FTE rep by costs:	30	3	3	3
Total change from prior year final President's Budget (\$)		\$-1.9	\$-0.3	
Total change from prior year final President's Budget (%)		-31.70%	-5.20%	

**2. If the funding levels have changed from the FY 2012 President's Budget request for PY or CY, briefly explain those changes:**

No changes anticipated.

## Section D: Acquisition/Contract Strategy (All Capital Assets)

Table I.D.1 Contracts and Acquisition Strategy

Contract Type	EVM Required	Contracting Agency ID	Procurement Instrument Identifier (PIID)	Indefinite Delivery Vehicle (IDV) Reference ID	IDV Agency ID	Solicitation ID	Ultimate Contract Value (\$M)	Type	PBSA ?	Effective Date	Actual or Expected End Date
Awarded	12F2	<a href="#">AG3198K110066</a>	AG3198B110019	12F2							

**2. If earned value is not required or will not be a contract requirement for any of the contracts or task orders above, explain why:**

Not Applicable. System activity is entirely operations and maintenance.

## Exhibit 300B: Performance Measurement Report

### Section A: General Information

**Date of Last Change to Activities:** 2012-08-01

### Section B: Project Execution Data

**Table II.B.1 Projects**

Project ID	Project Name	Project Description	Project Start Date	Project Completion Date	Project Lifecycle Cost (\$M)
FNS27OM12	STARS Operations and Maintenance	STARS Operations and Maintenance Activities.			

### Activity Summary

Roll-up of Information Provided in Lowest Level Child Activities

Project ID	Name	Total Cost of Project Activities (\$M)	End Point Schedule Variance (in days)	End Point Schedule Variance (%)	Cost Variance (\$M )	Cost Variance (%)	Total Planned Cost (\$M)	Count of Activities
FNS27OM12	STARS Operations and Maintenance							

### Key Deliverables

Project Name	Activity Name	Description	Planned Completion Date	Projected Completion Date	Actual Completion Date	Duration (in days)	Schedule Variance (in days )	Schedule Variance (%)
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NONE

## Section C: Operational Data

Table II.C.1 Performance Metrics

Metric Description	Unit of Measure	FEA Performance Measurement Category Mapping	Measurement Condition	Baseline	Target for PY	Actual for PY	Target for CY	Reporting Frequency
Help Desk Calls	Count of help desk calls	Customer Results - Customer Benefit	Under target	270.000000	272.000000		260.000000	Semi-Annual
Critical defects management	Hours taken for resolution of Critical defects	Mission and Business Results - Support Delivery of Services	Under target	48.000000	48.000000		48.000000	Semi-Annual
Data retrieval time	Hours taken for data retrieval	Process and Activities - Cycle Time and Timeliness	Under target	24.000000	24.000000		24.000000	Quarterly
Unnecessary user timeouts	Count of user timeouts	Technology - Reliability and Availability	Under target	0.000000	0.000000		0.000000	Monthly
Achieve Six Sigma system uptime standard of 99.96%	Percentage of System uptime	Technology - Reliability and Availability	Under target	99.700000	99.800000		99.800000	Semi-Annual